



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

Provider: AFDA
Contact Name: Jackie Strickland
eMail Address: jackie@brentstevensonassociates.com
Phone: (501) 687-9860

Class ID	Class Name	Hours	Expires	Notes
05361a	Gregory Ferris:Engaging the Head, Heart, and Hands of FH EMP	2	12/31/2012	AFDA Mid-Winter Meeting Crown Plaza, Little Rock, AR December 5, 2011 Good for 2013 on if taken 12/5/11
05371a	Venetta Bloom: Military Services/Funeral Honors	1	12/31/2012	AFDA Mid-Winter Meeting Crown Plaza, Little Rock, AR December 5, 2011 Good for 2013 on if taken 12/5/11
12061	NFDA updates/changes and cremation statistics	1	12/31/2012	Selected Funeral & Life Co. Building Hot Springs, AR AFDA State Convention March 31, 2012 9:00am-10:00am
12062	Round Table Discussion: Pract. of organ and tissue dpnation	2	12/31/2012	Selected Funeral & Life Co. Building Hot Springs, AR AFDA State Convention March 31, 2012 10:15am-12:15pm

Provider: AFDM&A
Contact Name: Pete Sims
eMail Address: psims@suddenlinkmail.com
Phone: (870) 862-4266

Class ID	Class Name	Hours	Expires	Notes
04341	Death Certificate update/Steve Whisnant	1	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

04381	FTC Updates	1	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
04391	Survival of the Independent Funeral Director	2	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
12-04321	Rules & Regulations Update	3	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
12065	Batesville Casket Co. Code 0611	3	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
12066	Batesville Casket Co. Code 12003	2	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
12067	How to deal with Third Party Casket Stores	1	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266
12068	Senior Health Information by State Ins. Dept.	1	12/31/2012	April 11, 2012 Mt. Zion Baptist Church 9:00AM-4:00pm and Ongoing throughout year Contact Pete Sims for more information 870-862-4266



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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Provider: All Star Training, Inc.
Contact Name: Michelle Barham
eMail Address: michelle@allstarce.com
Phone: (817) 385-1136

Class ID	Class Name	Hours	Expires	Notes
01221	Funeral Directors and Embalmers	8	12/31/2012	www.allstarce.com Preparing for Death Cultural Differences Business Ethics Marketing Ethics Death Investigation FTC Understanding Grief Bereavement
01231	2011-2012 Funeral Renewal - Arkansas	8	12/31/2012	www.allstarce.com Stress Management Suicide Reincarnation Pre-Need Funeral Arrangement Clinical Depression Depression & Trauma Treating Depression Cremation
12002	General Funeral Topics	8	12/31/2012	www.allstarce.com Blood borne Pathogens Pt. 1 Blood borne Pathogens Pt. 2 Chemical Bond Chemistry Topics Cryonics Death of A Child Embalming Chemicals Embalming Techniques

Provider: APEX CE SOLUTIONS
Contact Name: Remo Portelli
eMail Address: info@apexces.com
Phone: (800) 769-8996

Class ID	Class Name	Hours	Expires	Notes
02871	Creative Markting Ideas for Funeral Homes	1	12/31/2012	www.apexces.com 800-769-8996
02881	Funeral Service Ethics	2	12/31/2012	www.apexces.com 800-769-8996



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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02891	Telephone Inquiry Manual for Funeral Homes	2	12/31/2012	www.apexces.com 800-769-8996
02901	Understanding HIV/AIDS	2	12/31/2012	www.apexces.com 800-769-8996
02911	Working with Difficult People in Conflict	3	12/31/2012	www.apexces.com 800-769-8996
02921	Sexual Harassment in the Workplace	3	12/31/2012	www.apexces.com 800-769-8996
02931	FTC Funeral Rule	4	12/31/2012	www.apexces.com 800-769-8996
02941	OSHA Essentials	4	12/31/2012	www.apexces.com 800-769-8996
02951	Infant Embalming Techniques	3	12/31/2012	www.apexces.com 800-769-8996
02961	Funeral Rituals & Mental Health	3	12/31/2012	www.apexces.com 800-769-8996

Provider: Ark Dept of Health
Contact Name: Steve Whisnant/Aaron Adams
eMail Address: phillip.whisnant@arkansas.gov
Phone: (501) 661-2635

Class ID	Class Name	Hours	Expires	Notes
12072	Mass Fatality Management Training	6	12/31/2012	Contact: Aaron Adams - 501-280-4827 aaron.adams@arkansas.gov April 30th May 9th May 11th May 14-17th

Provider: ARORA
Contact Name: Keith Maddison
eMail Address: kmadison@arora.org
Phone: (501) 907-9150

Class ID	Class Name	Hours	Expires	Notes
01811	Organ & Tissue Donation & the Funeral Process after Donation	4	12/31/2012	Onsite as needed Ongoing Program thru the 2012 Contact Keith Madison



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

Provider: ARORA/STATE BOARD
Contact Name: Amy
eMail Address: amy.goode@arkansas.gov
Phone: (501) 682-0574

Class ID	Class Name	Hours	Expires	Notes
9991	New Licensee Continuing Education	6	12/31/2012	Newly licensed, apply for carry over hours.

Provider: AURORA
Contact Name: Lacy Robinson
eMail Address: lrobinson@auroracasket.com
Phone: (800) 457-1111

Class ID	Class Name	Hours	Expires	Notes
12075	Rethink and Retool for Real Results	4	12/31/2012	Paragould Community Center 3404 Linwood Drive Paragould, AR May 29, 2012 12:30-4:30pm Contact Mark Melton 501-519-6805 May 31, 2012 LaVada's 2005 Main Street N. Little Rock, AR

Provider: Batesville Casket
Contact Name: Deb St. Pierre
eMail Address: deb.st.pierre@batesville.com
Phone: (812) 934-7557

Class ID	Class Name	Hours	Expires	Notes
01011	Using E-Business to Create a Meaningful Fun Ex	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0211	A Better Way to Assist Today's Value Driven Consumer	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
02971	Acting On Cremation Challenges Together...	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0311	The Zero Turn Lawnmower and Your Funeral Home Website	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0411	Research To Results	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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0511	Communicating With Families-Making More Effective Arrangemen	3	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0611	Seven Secrets Families Don't Share	3	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0711	Understanding & Meeting the Needs our Our Changing Families	7	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0811	Creataing Value for Families Through Meaningful Fun Exp	3	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
0911	Getting to Know the Cremation Consumer-An Initial Action Pla	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
12003	Googled...The Internet:MyFriend& Occasional Enemy	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year
12004	Remaining Bullish in a Bear Market	2	12/31/2012	Contact Local Batesvilles Representative Ongoing through year

Provider: CANA
Contact Name: Nanette Haase
eMail Address: nanette@cremationassociation.org
Phone: (312) 245-1077

Class ID	Class Name	Hours	Expires	Notes
12080	94th Annual Convention	9	12/31/2012	Vancouver, BC Canada August 15-18,2012 Contact 312-245-1077 to register
12085	Crematory Operators Certification Program	6	12/31/2012	Virginia Beach, VA - June 24, 2012 Wheeling, IL - July 13, 2012 Jeffersonville, IN - September 21, 2012 Charlotte, NC - October 6, 2012

Provider: Continental Computers Corporation
Contact Name: Amanda Douglas
eMail Address: adouglas@continentalcomputers. Com
Phone: (870) 932-0081

Class ID	Class Name	Hours	Expires	Notes
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101 East Capitol, Suite 113
Little Rock, AR 72201

05481a The Director's Assistance -05481a 8 12/31/2012 Continenal Computer Corp
approval for 2013
3615 South Stadium Blvd
Jonesboro, AR
December 10, 2011
8am-5:30pm
www.continentalcomputers.com
This approval number good for anyone needing for
2013-only good for 12/10/11

Provider: Dodge Institute
Contact Name: Debbie Dodge
eMail Address: ddodge@dodgeco.com
Phone: (800) 443-6343

Class ID	Class Name	Hours	Expires	Notes
12037	2012 Dodge Seminar	18	12/31/2012	Clearwater Beach, Florida March 19-23, 2012 Please call, fax, or write.

Provider: Education Workers Group
Contact Name: Brian Stefanelli
eMail Address: brian@workshopsexpress.com
Phone: (718) 701-0385

Class ID	Class Name	Hours	Expires	Notes
03101	Upselling Without Upsetting the Client	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03111	Understanding Hospice & Palliative Care	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03121	Modern Funeral Customs	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03131	Limiting Exposure of HIV AIDS	2	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03141	Complying with the FTC Funeral Rule	2	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03151	Funeral Products & the Enviornment	2	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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03161	OSHA Compliance for Funeral Homes	2	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03171	Helping Parents Cope with Unexpected Death	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03181	Ethics, Attitude & Custom Service	3	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03191	When Children Die: Guidance for the Final Arrangements	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03201	Helping Parents Help Children Cope with Death	1	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com
03211	Burial with Military Honors-Best Practices	3	12/31/2012	Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com

Provider: Elite
Contact Name: Chris Calabucci
eMail Address: office@elitecme.com
Phone: (888) 857-6920

Class ID	Class Name	Hours	Expires	Notes
12053	History of Embalming and Restorative Arts	3	12/31/2012	Correspondence/Internet Elite CME, Inc. P O Box 37 Ormond Beach, FL 32175-0037 office@elitecme.com 888-857-6920
12054	Complying with the Funeral Rule	3	12/31/2012	Correspondence/Internet Elite CME, Inc. P O Box 37 Ormond Beach, FL 32175-0037 office@elitecme.com 888-857-6920



Arkansas State Board of Embalmers & Funeral Directors
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Provider: Emerson Funeral Home
Contact Name: Rob Donner
eMail Address: robjdonner@yahoo.com
Phone:

Class ID	Class Name	Hours	Expires	Notes
12070	OSHA Training	9	12/31/2012	Emerson Funeral Home April 5, 2012 Contact Rob Donner robjdonner@yahoo.cm What is Osha? OSHA Required Training for Employees Hazard Communication Blood borne Pathogen Safety Record Keeping Employee Training Questions

Provider: Funeral CE/Web ce/Int'l Risk Mant Institute Inc.
Contact Name: Sue Moore
eMail Address: info@funeralce.com
Phone: (800) 488-9308

Class ID	Class Name	Hours	Expires	Notes
01241	Basic Funeral Customs for 21st Century Funeral Dir.	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01251	Bloodborne Pathogens	3	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01261	Decision Making in Funeral Industry	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01281	Ethics of Making Funeral Arrangements	3	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01291	Funeral Customs w/ Military Honors	3	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01321	OSHA Workplace Rights	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

01331	Personalization in the Funeral Industry	4	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01341	Rational Thinking	1	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01351	Targeting your Primary Markets in the Funeral Industry	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01361	Funeral Rule	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01371	Understanding the At Need Consumer's Buying Motivations	2	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01381	Working with difficult People in the Funeral Industry	1	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01391	History of Preserving Human Remains	1	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01401	HIV-AIDS	1	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01411	Stillborn Support	1	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01431	OSHA, Practice Standards For Funeral Professionals	4	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01441	Managing Grief, A Guide For Fun Professional	4	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01451	Green Funerals: What Every Funeral Director Needs to Know	5	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01461	The Funeral Dir As An Event Planner	5	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
01471	Pre-Need Planning	4	12/31/2012	Online www.funeralce.com For More info call 800-488-9308



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

04161	Public Speaking for Funeral Directors	5	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
05111	Intercultural Burials	5	12/31/2012	Online www.funeralce.com For More info call 800-488-9308
12001	Basic Embalming Practices	5	12/31/2012	Online www.funeralce.com For More info call 800-488-9308

Provider: ICCFA
Contact Name: Daniel Osorio
eMail Address: danielo@iccfa.com
Phone: (703) 391-8400

Class ID	Class Name	Hours	Expires	Notes
12-01211	2012 ICCFA Wide World of Sales Conference	9	12/31/2012	Las Vegas, NV January 18-20, 2012 Instructor Led 800-645-7700
12035	2012 ICCFA Annual Convention & Expo	17	12/31/2012	ICCFA Annual Convention & Expo Las Vegas, NV March 19-22, 2012
12079	2012 ICCFA University-College of 21st Century	9	12/31/2012	Memphis, TN July 20-25, 2012 800-645-7700 to register
12084	2012 ICCFA Fall Management Conference	8	12/31/2012	Phoenix, AZ October 17-19, 2012

Provider: ICFSEB
Contact Name: Lauren Harriman
eMail Address: services@theconferenceonline.org
Phone: (479) 442-7076

Class ID	Class Name	Hours	Expires	Notes
12009	Association of Executives of Funeral Service Board Meetings	5	12/31/2012	The Peabody Hotel Little Rock, AR 2/29/2012
12010	Presentation for Regulatory Board Members Meeting	1	12/31/2012	The Peabody Hotel Little Rock, AR 2/29/2012



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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12011	Presentation "Alkaline Hydrolysis Regulation"	1	12/31/2012	The Peabody Hotel Little Rock, AR 2/29/2012
12012	Presentation "Third Party Casket Sales Panel Discussion"	1	12/31/2012	The Peabody Hotel Little Rock, AR 2/29/2012
12013	Presentation "Legislative Updates"	1	12/31/2012	The Peabody Hotel Little Rock, AR 3/1/2012
12014	Presentation "Legal Rights of Distribution"	1	12/31/2012	The Peabody Hotel Little Rock, AR 3/1/2012
12015	District Meeting	1	12/31/2012	The Peabody Hotel Little Rock, AR 3/1/2012
12016	Presentation & Group Exercise "Regulation of Virtual FS"	2	12/31/2012	The Peabody Hotel Little Rock, AR 3/1/2012

Provider: In-Sight Books
Contact Name: Glenda Stansbury
eMail Address:
Phone: (405) 810-9501

Class ID	Class Name	Hours	Expires	Notes
03291	Certified Funeral Celebrants Training	9	12/31/2012	2012 Schedule check website for more Information www.InSightBooks.com February 17-19, 2012 Scottsdale, AZ April 13-15, 2012 - Oklahoma City, OK May 4-6, 2012 - Edmonton, AB, Canada June 15-17, 2012 - Boston, MA October 19-21, 2012 - Chicago, IL

Provider: KISS Compliance Network
Contact Name: Gary Finch
eMail Address: gfinch@kisscompliance.net
Phone: (800) 950-1101

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Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12-03661 2012 OSHA Mandated Renewal Training 2 12/31/2012 Participating Funeral Homes - As Needed
Formaldehyde - 25 Mins
Bloodborne Pathogens - 25 Mins
Needlestick Safety Act-15 Mins
Hazard Communications - 15 Mins
Global Harmonization
Local Safety Issues
Ladder Safety
Q & A

Provider: Life Appreciation Training
Contact Name: Bill Bates
eMail Address: lifeappreciationtraining@gmail.com
Phone: (772) 584-3089

Class ID	Class Name	Hours	Expires	Notes
05461	LAT-Four Part Funeral Interview	9	12/31/2012	Ongoing seminar- Approved 2011 and 2012

Provider: NFDA
Contact Name: Kathleen Walczak
eMail Address: kwalczak@nfda.org
Phone: (800) 228-6332

Class ID	Class Name	Hours	Expires	Notes
01831	Building Customer Loyalty From the Inside Out	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01841	Capitalizing on Kindness: Why 21st Century Professionals...	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01851	Creating Meaningful Funeral Experiences..	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01861	Customer Service is an Instant: 60 Ways to Win Customers...	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
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01881	Funeral Home Customer Service A-Z	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01891	Good Words: Memorializing through a Eulogy	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01901	Great Answers To Difficult Questions about Death: What Child	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01911	Grievors Ask: Answers to Questions about Death and Loss	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01941	Healing a Child's Grieving Heart	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01951	Healing a Friend's Grieving Heart	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
01971	Healing an Adult Child's Grieving Heart	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02011	Traversing the Mindfield, Best Practice: Reducing Risk in...	9	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02021	THE Widower's Toolbox	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02041	Advanced Cremation Arranging	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02061	Ethical Thinking in Today's World	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
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02081	GPL Funeral Packages-Doing Them Right	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02091	Hispanic Funeral: Need-to-Know Insights	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02111	It is Easy Being Green	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02131	Preneed Ethics in Demanding Times	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02141	Tips for Marketing a Pet Death Care Business	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02151	Understanding Personalities: Working & Coping Styles for Eff	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02161	With the Push to Cremate: 5 Reasons to Encourage Viewing...	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02171	Art of Facial Reconstruction	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02181	Embalming Difficult Cases: Donor Cases	9	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02201	Restorative Arts: An Artist's Perspective	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
02221	ADA Employer Compliance: Title I of the ADA	3	12/31/2012	Online Course www.nfda.org
02231	Communicable Diseases: What Every FH Must Know	3	12/31/2012	Online Course www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
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02241	Conflict Management...	4	12/31/2012	Online Course www.nfda.org
02261	Embalming the Obese Case..	3	12/31/2012	Online Course www.nfda.org
02271	Offering Funeral Packages..	2	12/31/2012	Online Course www.nfda.org
02281	Professional Ethics..	1	12/31/2012	Online Course www.nfda.org
02291	Serving Hispanic...	4	12/31/2012	Online Course www.nfda.org
02311	Understanding a Child's Grief...	3	12/31/2012	Online Course www.nfda.org
02321	Understanding Adult Grief	4	12/31/2012	Online Course www.nfda.org
02331	Understanding the Practice...	3	12/31/2012	Online Course www.nfda.org
02341	Wage and Hour Laws for Funeral Home Employers	3	12/31/2012	Online Course www.nfda.org
02351	What to Do When Families say "No Religion, Please"	2	12/31/2012	Online Course www.nfda.org
02821	Guatanteed Funerals: Is Preneed Right For You?	2	12/31/2012	Online Course www.nfda.org
02831	Risk Management: Controlling Rish for Small Business	2	12/31/2012	Online Course www.nfda.org
02851	Proven Green Funeral Home Practices	4	12/31/2012	Online Course www.nfda.org
02861	Simple & Practical Best-Practices Ideas of Leading FH	2	12/31/2012	Online Course www.nfda.org
03711	CPC Seminar, Sponsored by 100 Black Women of Funeral Service	8	12/31/2012	NFD&MA Headquarters Union City, GA February 22-23, 2012
03721	Communicable Diseases: Safeguarding the Funeral Practitioner	2	12/31/2012	Online Course www.nfda.org
03731	Deathcare Marketing:25FAQs	6	12/31/2012	Online Course www.nfda.org
03741	Hazard Communications in Funeral Service	1	12/31/2012	Online Course www.nfda.org
03751	Embalming Perspecdtives & Paradigms Challenged	6	12/31/2012	Online Course www.nfda.org
03761	Funeral Service Ethics	3	12/31/2012	Online Course www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

03771	Grief Management: The Role of the Fuenral Service Practition	6	12/31/2012	Online Course www.nfda.org
03791	Learning to be a Leader	3	12/31/2012	Online Course www.nfda.org
03801	Marketing a Funeral Home for a Long-term Profitability	3	12/31/2012	Online Course www.nfda.org
03811	Personal Management in Funeral Service	4	12/31/2012	Online Course www.nfda.org
03821	Profits for Pleasure: Practical Marketing for Funeral Homes	4	12/31/2012	Online Course www.nfda.org
03831	Public Speaking	2	12/31/2012	Online Course www.nfda.org
03841	The Funeral-A Chance to Serve & Heal	4	12/31/2012	Online Course www.nfda.org
03851	Understanding & Creating Exceptional Funeral Exps	3	12/31/2012	Online Course www.nfda.org
03861	Understanding & Managing Grief	6	12/31/2012	Online Course www.nfda.org
03871	Understanding Preneed	4	12/31/2012	Online Course www.nfda.org
03891	What Matters Most: Heart's Desire in Life and Death	6	12/31/2012	Online Course www.nfda.org
04011	1.5 Day CPC Seminar - NFDA Convention	8	12/31/2012	NFDA International Convention & Expo Charlotte, NC October 6-7, 2012
04051	CPC Seminar-2 Day-Des Moines	9	12/31/2012	Des Moines Area Community College Mortuary Science Program Des Moines, IA August 1-3, 2012
04931	5 Ways to Improve Prep Room Ventilation & Protect..	2	12/31/2012	Online Course www.nfda.org
05051	Demystifying Succession Planning for the Small Owner	1	12/31/2012	Online Course www.nfda.org
05211	CPC Seminar - 2 Day - Sponsored by FamilySide	16	12/31/2012	Hilton Garden Inn Toronto Airport Toronto, Canada April 16-18, 2012
05241	Critical Comp.to a Success. Fun. Ser. Bus-Session 1	2	12/31/2012	NFDA - Meet the Mentor's Program March 27, 2012 Emory University Conference Center Atlanta, GA 8:15-10:45am



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

05251	Critical Comp.to a Success.Fun. Ser.Bus-2	3	12/31/2012	NFDA - Meet the Mentor's Program March 27, 2012 Emory University Conference Center Atlanta, GA 8:15-10:45am
12005	Upping Your Game:What to do when competition levels the...	2	12/31/2012	Webinar www.nfda.org Thursday, January 12, 2012 1-3 pm CT 2012 CANA & NFDA Spring Cremation Symposium Workshops February 8, 2012 9:30am-10:00am repeat 11:15am-12:15pm
12006	Smart Phones...Smarter Business	1	12/31/2012	Webinar www.nfda.org Thursday, February 2, 2012 1-2 pm CT
12007	30+Innovative Price List Offerings	1	12/31/2012	Teleconference 800-228-6332 www.nfda.org Thursday, February 23, 2012 1-2 pm CT
12008	Advertising Strategy in a Challenging Economy	1	12/31/2012	Teleconference 800-228-6332 www.nfda.org Thursday, March 15, 2012 1-2 pm CT
12017	How Large Companies are Managing Cremation	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 8, 2012 8-9am
12018	Cremation Does Not Mean a Cheap Alt to Burial	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 8, 2012 1:15-2:15pm
12019	The Evolution of a Green(er) Cremation	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 8, 2012 2:45-3:45pm



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12020	Marketing Cremation in a Tough Economy	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 8, 2012 4:30-5:30pm
12021	Using Technology to Better Connect with Cremation Families	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 9, 2012 8-9am
12022	Cremation Gardens, What are They and What Do They Look Like	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 9, 2012 9:30-10:30am
12023	CANA Statistics and Idea Exchange-Sharing for Success	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 9, 2012 10:45 - Noon
12024	Cremation Litigation: Must-Know Information	1	12/31/2012	2012 CANA & NFDA Spring Cremation Symposium Workshops: Las Vegas, NV February 8, 2012 - February 9, 2012 February 9, 2012 12:30-1:30pm
12025	30 Days to Social Media Success: Making the Most of Twitter.	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12026	151 Quick Ideas to Inspire Your Staff	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12027	Ethics in Funeral Service	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12028	The Five Ways to Grieve	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12029	Make Every Second Count: Time Management Tips...	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12030	On Grief and Grieving	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12031	You Don't Have to Like it, But you do have to live it: Conv	8	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12032	Annual FTC Funeral Rule Staff Update	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12033	Formaldehyde: Health Effects, Precautions and it's Future...	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12034	CPC Seminar-2 day-Sponsored by Selected Funeral & Life Ins	16	12/31/2012	Selected Funeral and Life Insurance Company Hot Springs, AR September 12-14, 2012
12036	Funeral Service Psychology & Counseling	6	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12-04041	2012 Professional Womens Conference	11	12/31/2012	2012 Professional Women's Conference Saturday, April 28, 2012-Sunday, April 29, 2012 Fort Myers, FL Contact NFDA
12-04781	2012 Leadership Conference	9	12/31/2012	Santa Ana Pueblo, NM July 23-25, 2012 8:15-10:15am - 7/23/12 - 2 hrs - Breakout by Office 10:30-No - 7/23/12 - 2hrs - Funeral Director vs. Professional (part 1) 8-m - 7/24/12 - 1 hr - Funeral Director vs. Professional (part 2) 9:45-No - 7/24/12 - 2hrs - Leadership Isn't for Cowards 9:45a- 7/25/12 - 2 hrs - Recruit, Retain and Reward Your Members
12050	1.5 Day CPC Seminar	8	12/31/2012	PIMS Pittsburgh, PA July 12-13-2012 www.nfda.org



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12051	1.5 Day CPC Seminar	8	12/31/2012	Worsham College Wheeling, IL October 26-27, 2012 www.nfda.org
12052	Solving Cash Flow Problems Through Smart Debt Collections	1	12/31/2012	www.nfda.org Webinar - March 29, 2012 1-2 pm CT
12055	Out of the Ordinary Customer Service - Pursuit of Excellenc	1	12/31/2012	www.nfda.org Webinar - April 3, 2012 1-2 pm CT
12056	Safeguarding Your Funeral Home from Cremation Liability	1	12/31/2012	www.nfda.org Webinar - April 12, 2012 1-2 pm CT
12063	Annual All-Staff FTC Funeral Rule Training	2	12/31/2012	Teleconference/or Computer 800-228-6332 www.nfda.org May 17, 2012 1-3 pm CT
12063A	All Staff FTC Funeral Rule Training	4	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12064	2 Day Certified Preplanning Consultant Seminar	16	12/31/2012	D'Esopo-Pratt Resource Center Wethersfield, CT August 22-24, 2012
12071	2012 ASIA Funeral Expo & Conference	5	12/31/2012	Hong Kong May 17-19, 2012 Matthew Smith - Massive Trauma/Reconstructive Surgery - 2 hours - Thursday, May 17, 9-11am Jonathan DeHart - The Significance of Internal Staff Training - 1 CE hour - Thursday, May 17, 1-2pm Randall Earl - Larn from Mistakes - 1 CE hour- Thursday, May 17, 1-2 pm Asia Funeral Expo - Exhibits - 1 CE hour - May 17-19, 2012
12073	Ensuring Complaine w/Top- Cited OSHA Standards in Funeral Hm	2	12/31/2012	Teleconference/or Computer 800-228-6332 www.nfda.org June 14, 2012 1-3 pm CT
12074	Building Comfortable Cash Flow for Your Funeral Home	1	12/31/2012	Teleconference/or Computer 800-228-6332 www.nfda.org July 26, 2012 1-2 pm CT



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12077	Managing Cremation for Profitability	1	12/31/2012	Teleconference/or Computer 800-228-6332 www.nfda.org August 9, 2012 1-2 pm CT
12078	In the Blink of An Eye: Distracted Driving and Your Business	1	12/31/2012	Teleconference/or Computer 800-228-6332 www.nfda.org August 28, 2012 1-2 pm CT
12078A	In the Blink of an Eye:Distracted Driving and Your Business	2	12/31/2012	2012 Home Study Program Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org
12082	Critical Components to a Successful Funeral Service Bus.	5	12/31/2012	Havard Faculty Club Cambridge, MA August 28, 2012 8:15am-3:00 pm

Provider: NFDMA, Inc.
Contact Name: Cornell Robinson
eMail Address: cornell@nfdma.com
Phone: (770) 969-0064

Class ID	Class Name	Hours	Expires	Notes
12057	Introduction to Ergonomics	1	12/31/2012	Sheraton Raleigh Hotel Annual House of Representatives Meeting 2012 Raleigh, North Carolina April 30, 2012
12058	The Arrangement Conference	2	12/31/2012	Sheraton Raleigh Hotel Annual House of Representatives Meeting 2012 Raleigh, North Carolina April 30, 2012
12059	Dressing & Casketing Using the Full Couch Casket	1	12/31/2012	Sheraton Raleigh Hotel Annual House of Representatives Meeting 2012 Raleigh, North Carolina May 1, 2012
12060	Organ & Tissue Donation	1	12/31/2012	Sheraton Raleigh Hotel Annual House of Representatives Meeting 2012 Raleigh, North Carolina May 1, 2012



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

Provider: Northeast Arkansas Funeral Directors Club

Contact Name: Scott Riley

eMail Address: northeastafdc@aol.com

Phone: (870) 219-7869

Class ID	Class Name	Hours	Expires	Notes
05471a	What Cremation Families Really Want to Know-Upping your Game	6	12/31/2012	Holiday Inn Jonesboro December 7, 2011 Call 870-219-7869 or 870-483-6311 northeastafdc@aol.com Renewing for 2013 - good for 12/7/11

Provider: NWAFDA

Contact Name: Bradley Sheppard

eMail Address: bradleysheppard@hotmail.com

Phone: (479) 751-4747

Class ID	Class Name	Hours	Expires	Notes
05501a	Compassion Vs. Competition	2	12/31/2012	Outback Steakhouse, Springdale, AR 12/15/2011 Contact: Grant Siemens 479-751-2444 or Jason Engler 479-381-4424
12076	Current Trends in Mortuary Science Education & THE ICFSEB	3	12/31/2012	Western Sizzlin Springdale, AR June 26, 2012 Bradley Sheppard 479-751-4747 or email bradleysheppard@hotmail.com

Provider: Order of the Golden Rule (OGR)

Contact Name: Lisa Krabbenhoft

eMail Address: lkrabbenhoft@ogr.org

Phone: (800) 637-8030

Class ID	Class Name	Hours	Expires	Notes
12-03691	2012 Annual Conference: Connections	9	12/31/2012	Renaissance Arlington Hotel Arlington, VA April 21-22, 2012
12083	Creating a Great Payment Policy	1	12/31/2012	Teleconference 800-637-8030 or email lkrabbenhoft@ogr.org



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

Provider: Pierce Companies
Contact Name: Ken Whitaker
eMail Address: krwhittaker@piercechemical.com
Phone: (800) 527-6419

Class ID	Class Name	Hours	Expires	Notes
05271a	The ABC's of Good Embalming	1	12/31/2012	Approved with Roller-Batesville in September 2011 - 05271

This is for Sponsored by Roller-McNutt-Conway 501-327-7727 to register 11/16/11

Provider: SCI Dignity University
Contact Name: Valerie Miller
eMail Address: valarie.miller@sci-us.com
Phone: (713) 803-3602

Class ID	Class Name	Hours	Expires	Notes
02551	Back Safety	1	12/31/2012	www.apfsp.com Online Course
02561	Bloodborne Pathogens	1	12/31/2012	www.apfsp.com Online Course
02571	Cremation Consumer	1	12/31/2012	www.apfsp.com Online Course
02581	Defensive Driving	1	12/31/2012	www.apfsp.com Online Course
02591	Fire Safety	1	12/31/2012	www.apfsp.com Online Course
02601	Formaldehyde Awareness Training	1	12/31/2012	www.apfsp.com Online Course
02611	FTC-Funeral Rule	1	12/31/2012	www.apfsp.com Online Course
02621	Hazard Communication	1	12/31/2012	www.apfsp.com Online Course
02631	Hearing Protection	1	12/31/2012	www.apfsp.com Online Course
02641	Lockout/Tagout	1	12/31/2012	www.apfsp.com Online Course
02651	Office Safety	1	12/31/2012	www.apfsp.com Online Course
02661	Respiratory Protection	1	12/31/2012	www.apfsp.com Online Course



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

02671	Managing for Excellence	9	12/31/2012	www.apfsp.com Instructor-Led
02751	Cremation Theory	2	12/31/2012	www.apfsp.com Online Course
02761	Effective Communication Skills	2	12/31/2012	www.apfsp.com Online Course
02771	Jewish Funeral Traditions	1	12/31/2012	www.apfsp.com Online Course
02781	Funeral at Need Contracts:Securing Payments in Adv.	1	12/31/2012	www.apfsp.com Online Course
02791	Workplace Discrimination	1	12/31/2012	www.apfsp.com Online Course
02801	Workplace Diversity	1	12/31/2012	www.apfsp.com Online Course
02811	Workplace Harassment	2	12/31/2012	www.apfsp.com Online Course
04071	Effective Employee Counseling	1	12/31/2012	www.apfsp.com Online Course
04081	Effective Supervision	1	12/31/2012	www.apfsp.com Online Course
04091	Managing Change	1	12/31/2012	www.apfsp.com Online Course
04101	Performance Management	1	12/31/2012	www.apfsp.com Online Course
04111	Hiring, Training & Retaining Performance Associates	1	12/31/2012	www.apfsp.com Online Course
04121	Supervision in Action	9	12/31/2012	www.apfsp.com Online Course

Provider: SELECTED FUNERAL AND LIFE INSURANCE

Contact Name: Tara Authur

eMail Address: tara.arthur@sflic.net

Phone: (501) 624-2172

Class ID	Class Name	Hours	Expires	Notes
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Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12086 Maximize It

6 12/31/2012 SFLIC
119 Convention Blvd
Hot Springs, AR
August 9, 2012 9:00AM-4:00PM
9:00AM-Noon - Legal update- w./ T. Scott Gilligan
1:00PM-4:00PM - Maximize Your Business Success -
w/Jeff Peden
Call Corporate Services 800-272-2087 or 5001-624-
2172

Provider: Selected Independent Funeral Homes
Contact Name: Amy Hunt
eMail Address: ahunt@selectedfuneralhomes.org
Phone: (800) 323-4219

Class ID	Class Name	Hours	Expires	Notes
12-01111	2012 NextGen Seminar	6	12/31/2012	headquarters@selectedfuneralhomes.org Amy Hunt or Nicole Trefilek 847-236-9401 Los Cabos, Mexico January 22-26, 2012
12-03671	2012 Spring Management Summitt, Atlanta, GA	10	12/31/2012	Atlanta, GA April 16-18, 2012 Contact Amy Hunt or Nicole Trefilek: 847-236-9401
12-05061	2012 Annual Meeting	9	12/31/2012	Boston, MA September 19-22, 2012 headquarters@selectedfuneralhomes.org Contact Amy Hunt or Nicole Trefilek: 847-236-9401

Provider: Stericycle, Inc.
Contact Name: Richard Best
eMail Address: rbest@stericycle.com
Phone: (716) 639-2150

Class ID	Class Name	Hours	Expires	Notes
02481	OSHA/ Bloodborne Pathogens Training	3	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02481a	OSHA/Bloodborne Pathogens Training	2	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

02491	OSHA/Crematory Confined Space Awareness	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02501	OSHA/Formaldehyde Awareness Training	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02511	OSHA/Hazard Communication	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02521	OSHA/Crematory Lockout/Tagout Awareness	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02531	OSHA/Respiratory Protection Awareness	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150
02541	OSHA/Tuberculosis Awareness Training	1	12/31/2012	Varies onsite at Various Funeral Homes in AR Contact Jennifer Sykes 901-270-9144 or 716-639-2150

Provider: THANOS, Inc.
Contact Name: Mary Rizzo
eMail Address: mrizzo@thanosinstitute.com
Phone: (800) 742-8257

Class ID	Class Name	Hours	Expires	Notes
02371	Bereavement & the Funeral Director	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02381	Ethics in Funeral Service	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02391	Forensic Pathology for Funeral Directors	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02401	Funeral Customs Past & Present	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

02411	Management Skills for FD	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02421	Unexpected, Traumatic Death & the Funeral Director	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02431	A student dies, A School Mourns...Are you prepared?	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02441	Restorative Art & Cosmoetology	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02451	Embalming	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02461	OSHA Compliance & FTC Rules	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
02471	Grief Counseling for the Funeral Director	9	12/31/2012	Online www.thanosinstitute.com 800-742-8257
05261	Organ, Tissue Donation & the Funeral Director-Home Study	5	12/31/2012	Online www.thanosinstitute.com 800-742-8257

Provider: V. Wright & Associates
Contact Name: Leslie Peters
eMail Address: leslie@vwrightandassociates.com
Phone: (870) 850-6122

Class ID	Class Name	Hours	Expires	Notes
12038	Bullying on the Job	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12039	Speaking for a Lasting Impression	8	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12040	Effective Supervisory Skills	8	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12041	Communicating to Grieving Clients	5	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com



Arkansas State Board of Embalmers & Funeral Directors
101 East Capitol, Suite 113
Little Rock, AR 72201

12042	Diversity	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12043	Enhancing Communication Skills	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12044	Providing Employee Feedback	2	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12045	Conflict Resolution	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12046	Powers of Persuasion	8	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12047	Time Management	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12048	Customer Service	4	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com
12049	Communication	5	12/31/2012	Contact Leslie Peters to schedule classes. 870-850-6122 or www.vwrightandassociates.com